

BIT-W

ANNUAL REPORT

OF

BITTERROOT WATER COMPANY

NAME

**PO Box 2306
Hayden Lake, ID 83835**

ADDRESS

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IDAHO PUBLIC
UTILITIES COMMISSION

TO THE

IDAHO PUBLIC

UTILITIES COMMISSION

FOR THE

YEAR ENDED 2019

11 118

**ANNUAL REPORT FOR WATER UTILITIES TO
THE IDAHO PUBLIC UTILITIES COMMISSION
FOR THE YEAR ENDING 2019**

COMPANY INFORMATION

1 Give full name of utility Bitterroot Water Company
 2 Date of Organization 6/16/1995
 3 Organized under the laws of the state of Idaho
 4 Address of Principal Office (number & street) 24461 Old Highway 95 N, Athol, ID 83801 (Not mailing address)
 5 P.O. Box (if applicable) PO Box 2306
 6 City Hayden Lake
 7 State Idaho
 8 Zip Code 83835
 9 Organization (proprietor, partnership, corp.) Corporation
 10 Towns, Counties served Kootenai County

11 Are there any affiliated companies? No
 If yes, attach a list with names, addresses & descriptions. Explain any services provided to the utility.

12 Contact Information	Name	Phone No.
President (Owner)	Ken Rickel	208-683-8105
Vice President	Ken Rickel	208-683-8105
Secretary	Cathy Rickel	208-683-8105
General Manager	Ken Rickel	208-683-8105
Complaints or Billing	Cathy Rickel	208-683-8105
Engineering	Inland Northwest Consultants	208-773-8370
Emergency Service	Ken Rickel	208-683-8105
Accounting	Susan Jacobson	303-941-4005

13 Were any water systems acquired during the year or any additions/deletions made to the service area during the year? No
 If yes, attach a list with names, addresses & descriptions. Explain any services provided to the utility.

14 Where are the Company's books and records kept?
 Street Address 24461 Old Highway 95 N
 City Athol
 State Idaho
 Zip 83801

NAME: Bitterroot Water Company

COMPANY INFORMATION (Cont.)

For the Year Ended 2019

15 Is the system operated or maintained under a service contract? No

16 If yes: With whom is the contract? _____
When does the contract expire? _____
What services and rates are included? _____

17 Is water purchased for resale through the system? No

18 If yes: Name of Organization _____
Name of owner or operator _____
Mailing Address _____
City _____
State _____
Zip _____

	Gallons/CCF	\$Amount
Water Purchased	-	\$ -

19 Has any system(s) been disapproved by the Idaho Department of Environmental Quality? No
If yes, attach full explanation

20 Has the Idaho Department of Environmental Quality recommended any improvements? No
If yes, attach full explanation

21 Number of Complaints received during year concerning:
Quality of Service 0
High Bills 0
Disconnection 0

22 Number of Customers involuntarily disconnected 0

23 Date customers last received a copy of the Summary of Rules required by IDAPA 31.21.01.701? February-2019 (All new customers receive a copy in their packet)
Attach a copy of the Summary

24 Did significant additions or retirements from the Plant Accounts occur during the year? No
If yes, attach full explanation and an updated system map

NAME: Bitterroot Water Company

REVENUE & EXPENSE DETAIL

For the Year Ended 2019

ACCT #	DESCRIPTION		
<u>400 REVENUES</u>			
1	460	Unmetered Water Revenue	
2	461.1	Metered Sales - Residential	\$ 67,544
3	461.2	Metered Sales - Commercial, Industrial	\$ 8
4	462	Fire Protection Revenue	
5	464	Other Water Sales Revenue	\$ 20
6	465	Irrigation Sales Revenue	
7	466	Sales for Resale	
8	400	Total Revenue (Add Lines 1 - 7) (also enter result on Page 4, line 1)	\$ 67,572
9	* DEQ Fees Billed separately to customers		Booked to Acct #
10	** Hookup or Connection Fees Collected	\$ -	Booked to Acct # 460
11	***Commission Approved Surcharges Collected		Booked to Acct # 460
<u>401 OPERATING EXPENSES</u>			
12	601.1-6	Labor - Operation & Maintenance	\$ 651
13	601.7	Labor - Customer Accounts	\$ 1,410
14	601.8	Labor - Administrative & General	\$ -
15	603	Salaries, Officers & Directors	
16	604	Employee Pensions & Benefits	
17	610	Purchased Water	\$ -
18	615-16	Purchased Power & Fuel for Power	\$ 11,756
19	618	Chemicals	\$ -
20	620.1-6	Materials & Supplies - Operation & Maint.	\$ 30
21	620.7-8	Materials & Supplies - Administrative & General	\$ 1,330
22	631-34	Contract Services - Professional	\$ 12,415
23	635	Contract Services - Water Testing	\$ 1,000
24	636	Contract Services - Other	\$ 80
25	641-42	Rentals - Property & Equipment	
26	650	Transportation Expense	\$ 1,841
27	656-59	Insurance	\$ 2,412
28	660	Advertising	
29	666	Rate Case Expense (Amortization)	
30	667	Regulatory Comm. Exp. (Other except taxes)	
31	670	Bad Debt Expense	
32	675	Miscellaneous	\$ 3,766
33	Total Operating Expenses (Add lines 12 - 32, also enter on Pg 4, line 2)		\$ 36,691

Name: Bitterroot Water Company

INCOME STATEMENT

For Year Ended 2019

ACCT #	DESCRIPTION		
1	Revenue (From Page 3, line 8)		\$ 67,572
2	Operating Expenses (From Page 3, line 33)	\$ 36,691	
3 403	Depreciation Expense	\$ 702	
4 406	Amortization, Utility Plant Aquisition Adj.		
5 407	Amortization Exp. - Other		
6 408.10	Regulatory Fees (PUC)	\$ 212	
7 408.11	Property Taxes	\$ 1,265	
8 408.12	Payroll Taxes	\$ -	
9A 408.13	Other Taxes (list) DEQ Fees	\$ 735	
9B			
9C			
9D			
10 409.10	Federal Income Taxes		
11 409.11	State Income Taxes	\$ 40	
12 410.10	Provision for Deferred Income Tax - Federal		
13 410.11	Provision for Deferred Income Tax - State		
14 411	Provision for Deferred Utility Income Tax Credits		
15 412	Investment Tax Credits - Utility		
16	Total Expenses from operations before interest (add lines 2-15)	\$ 39,645	
17 413	Income From Utility Plant Leased to Others		
18 414	Gains (Losses) From Disposition of Utility Plant		
19	Net Operating Income (Add lines 1, 17 & 18 less line 16)		\$ 27,927
20 415	Revenues, Merchandizing Jobbing and Contract Work		
21 416	Expenses, Merchandizing, Jobbing & Contracts		
22 419	Interest & Dividend Income	\$ -	
23 420	Allowance for Funds used During Construction		
24 421	Miscellaneous Non-Utility Income		
25 426	Miscellaneous Non-Utility Expense	\$ 137	
26 408.20	Other Taxes, Non-Utility Operations		
27 409-20	Income Taxes, Non-Utility Operations		
28	Net Non-Utility Income (Add lines 20,22,23 & 24 less lines 21,25,26, & 27)		\$ (137)
29	Gross Income (add lines 19 & 28)		\$ 27,790
30 427.3	Interest Exp. on Long-Term Debt		
31 427.5	Other Interest Charges		
32	NET INCOME (Line 29 less lines 30 & 31) (Also Enter on Pg 9, Line 2)		\$ 27,790

Name: Bitterroot Water Company

ACCOUNT 101 PLANT IN SERVICE DETAIL
For Year Ended 2019

SUB ACCT #	DESCRIPTION	Balance Beginning of Year	Added During Year	Removed During Year	Balance End of Year
1 301	Organization	\$ 2,098			\$ 2,098
2 302	Franchises and Consents	\$ -			\$ -
3 303	Land & Land Rights	\$ 5,094			\$ 5,094
4 304	Structures and Improvements	\$ 19,992			\$ 19,992
5 305	Collecting & Impounding Reservoirs	\$ -			\$ -
6 306	Lake, River & Other Intakes	\$ -			\$ -
7 307	Wells	\$ 54,380			\$ 54,380
8 308	Infiltration Galleries & Tunnels	\$ -			\$ -
9 309	Supply Mains	\$ -			\$ -
10 310	Power Generation Equipment	\$ 20,487			\$ 20,487
11 311	Power Pumping Equipment	\$ 48,401			\$ 48,401
12 320	Purification Systems	\$ -			\$ -
13 330	Distribution Reservoirs & Standpipes	\$ -			\$ -
14 331	Trans. & Distrib. Mains & Accessories	\$ 115,012			\$ 115,012
15 333	Services	\$ -			\$ -
16 334	Meters and Meter Installations	\$ 19,035			\$ 19,035
17 335	Hydrants	\$ 275			\$ 275
18 336	Backflow Prevention Devices	\$ -			\$ -
19 339	Other Plant & Misc. Equipment	\$ -			\$ -
20 340	Office Furniture and Equipment	\$ 4,997			\$ 4,997
21 341	Transportation Equipment	\$ -			\$ -
22 342	Stores Equipment	\$ -			\$ -
23 343	Tools, Shop and Garage Equipment	\$ -			\$ -
24 344	Laboratory Equipment	\$ -			\$ -
25 345	Power Operated Equipment	\$ -			\$ -
26 346	Communications Equipment	\$ -			\$ -
27 347	Miscellaneous Equipment	\$ -			\$ -
28 348	Other Tangible Property	\$ -			\$ -
29	TOTAL PLANT IN SERVICE	\$ 289,771	\$ -	\$ -	\$ 289,771

(Add lines 1 - 28)

Enter beginning & end of year totals on Pg 7, Line 1

Name: Bitterroot Water Company

ACCUMULATED DEPRECIATION ACCOUNT 108.1 DETAIL

For Year Ended 2019

SUB ACCT #	DESCRIPTION	Depreciation Rate %	Balance Beginning of Year	Balance End of Year	Increase or (Decrease)
1 304	Structures and Improvements		\$ 18,388	\$ 18,619	\$ 231
2 305	Collecting & Impounding Reservoirs		\$ -	\$ -	\$ -
3 306	Lake, River & Other Intakes		\$ -	\$ -	\$ -
4 307	Wells		\$ 54,380	\$ 54,380	\$ -
5 308	Infiltration Galleries & Tunnels		\$ -	\$ -	\$ -
6 309	Supply Mains		\$ -	\$ -	\$ -
7 310	Power Generation Equipment	0.00%	\$ 20,487	\$ 20,487	\$ -
8 311	Power Pumping Equipment	0.24%	\$ 34,726	\$ 34,842	\$ 116
9 320	Purification Systems		\$ -	\$ -	\$ -
10 330	Distribution Reservoirs & Standpipes		\$ -	\$ -	\$ -
11 331	Trans. & Distrib. Mains & Accessories		\$ 109,209	\$ 109,456	\$ 247
12 333	Services		\$ -	\$ -	\$ -
13 334	Meters and Meter Installations	0.39%	\$ 18,450	\$ 18,524	\$ 74
14 335	Hydrants		\$ 188	\$ 222	\$ 34
15 336	Backflow Prevention Devices		\$ -	\$ -	\$ -
16 339	Other Plant & Misc. Equipment		\$ -	\$ -	\$ -
17 340	Office Furniture and Equipment	0.00%	\$ 4,996	\$ 4,996	\$ -
18 341	Transportation Equipment		\$ -	\$ -	\$ -
19 342	Stores Equipment		\$ -	\$ -	\$ -
20 343	Tools, Shop and Garage Equipment		\$ -	\$ -	\$ -
21 344	Laboratory Equipment		\$ -	\$ -	\$ -
22 345	Power Operated Equipment		\$ -	\$ -	\$ -
23 346	Communications Equipment		\$ -	\$ -	\$ -
24 347	Miscellaneous Equipment		\$ -	\$ -	\$ -
25 348	Other Tangible Property		\$ -	\$ -	\$ -
26	TOTALS (Add Lines 1 - 25)		\$ 260,823	\$ 261,525	\$ 702

Enter beginning & end of year totals on Pg 7, Line 7

Name: Bitterroot Water Company

BALANCE SHEET

For Year Ended 2019

		ASSETS		
ACCT #	DESCRIPTION	Balance Beginning of Year	Balance End of Year	Increase or (Decrease)
1	101 Utility Plant in Service (From Pg 5, Line 29)	\$ 289,771	\$ 289,771	\$ 0
2	102 Utility Plant Leased to Others			\$ -
3	103 Plant Held for Future Use			\$ -
4	105 Construction Work in Progress			\$ -
5	114 Utility Plant Aquisition Adjustment			\$ -
6	Subtotal (Add Lines 1 - 5)	\$ 289,771	\$ 289,771	\$ 0
7	108.1 Accumulated Depreciation (From Pg 6, Line 26)	\$ 260,823	\$ 261,525	\$ 702
8	108.2 Accum. Depr. - Utility Plant Lease to Others			\$ -
9	108.3 Accum. Depr. - Property Held for Future Use			\$ -
10	110.1 Accum. Amort. - Utility Plant in Service	\$ 2,098	\$ 2,098	\$ -
11	110.2 Accum. Amort. - Utility Plant Lease to Others			\$ -
12	115 Accumulated Amortization - Aquisition Adj.			\$ -
13	Net Utility Plant (Line 6 less lines 7 - 12)	\$ 26,849	\$ 26,147	\$ (702)
14	123 Investment in Subsidiaries			\$ -
15	125 Other Investments			\$ -
16	Total Investments (Add lines 14 & 15)			\$ -
17	131 Cash	\$ 85,272	\$ 99,120	\$ 13,847
18	135 Short Term Investments			\$ -
19	141 Accts/Notes Receivable - Customers	\$ (331)	\$ (1,205)	\$ (874)
20	142 Other Receivables			\$ -
21	145 Receivables from Associated Companies			\$ -
22	151 Materials & Supplies Inventory			\$ -
23	162 Prepaid Expenses			\$ -
24	173 Unbilled (Accrued) Utility Revenue			\$ -
25	143 Provision for Uncollectable Accounts			\$ -
26	Total Current (Add lines 17 -24 less line 25)	\$ 84,941	\$ 97,915	\$ 12,973
27	181 Unamortized Debt Discount & Expense			\$ -
28	183 Preliminary Survey & Investigation Charges			\$ -
29	184 Deferred Rate Case Expenses	\$ -	\$ -	\$ -
30	186 Other Deferred Charges	\$ 2,019	\$ 2,019	\$ 0
31	Total Assets (Add lines 13, 16 & 26 - 30)	\$ 113,809	\$ 126,081	\$ 12,272

Name: Bitterroot Water Company

BALANCE SHEET

For Year Ended 2019

<u>LIABILITIES & CAPITAL</u>		Balance	Balance	Increase
ACCT #	DESCRIPTION	Beginning of Year	End of Year	or (Decrease)
1	201-3 Common Stock			\$ -
2	204-6 Preferred Stock			\$ -
3	207-13 Miscellaneous Capital Accounts			\$ -
4	214 Appropriated Retained Earnings	\$ (51,708)	\$ (24,925)	\$ 26,783
5	215 Unappropriated Retained Earnings	\$ 1,800	\$ 1,800	\$ -
6	216 Reacquired Capital Stock			\$ -
7	218 Proprietary Capital			\$ -
8	Total Equity Capital (Add Lines 1-5+7 less line 6)	\$ (49,908)	\$ (23,125)	\$ 26,783
9	221-2 Bonds			\$ -
10	223 Advances from Associated Companies			\$ -
11	224 Other Long - Term Debt			\$ -
12	231 Accounts Payable	\$ 12,438	\$ 327	\$ (12,111)
13	232 Notes Payable	\$ 126,087	\$ 123,687	\$ (2,400)
14	233 Accounts Payable - Associated Companies			\$ -
15	235 Customer Deposits (Refundable)			\$ -
16	236.11 Accrued Other Taxes Payable	\$ -	\$ -	\$ -
17	236.12 Accrued Income Taxes Payable			\$ -
18	236.2 Accrued Taxes - Non-Utility			\$ -
19	237-40 Accrued Debt, Interest & Dividends Payable			\$ -
20	241 Misc. Current & Accrued Liabilities	\$ -	\$ -	\$ -
21	251 Unamortized Debt Premium			\$ -
22	252 Advances for Construction			\$ -
23	253 Other Deferred Liabilities			\$ -
24	255.1 Accumulated Investment Tax Credits - Utility			\$ -
25	255.2 Accum. Investment Tax Credits - Non-Utility			\$ -
26	261-5 Operating Reserves	\$ 25,192	\$ 25,192	\$ (0)
27	271 Contributions in Aid of Construction	\$ -	\$ -	\$ -
28	272 Accum. Amort. of Contrib. in Aid of Const. **			\$ -
29	281-3 Accumulated Deferred Income Taxes			\$ -
30	Total Liabilities (Add lines 9 - 29)	\$ 163,717	\$ 149,206	\$ (14,511)
31	TOTAL LIAB & CAPITAL (Add lines 8 & 30)	\$ 113,809	\$ 126,081	\$ 12,272

** Only if Commission Approved

Name: Bitterroot Water Company

STATEMENT OF RETAINED EARNINGS
For Year Ended 2019

1	Retained Earnings Balance @ Beginning of Year	\$	(51,708)
2	Amount Added from Current Year Income (From Pg 4, Line 32)	\$	27,790
3	Other Credits to Account	\$	2,993
4	Dividends Paid or Appropriated	\$	-
5	Other Distributions of Retained Earnings	\$	(4,000)
6	Retained Earnings Balance @ End of Year	<u>\$</u>	<u>(24,925)</u>

CAPITAL STOCK DETAIL

		No. Shares Authorized	No. Shares Outstanding	Dividends Paid
7	Description (Class, Par Value etc.)			
	Common, \$1 Par Value	50,000	50,000	0

DETAIL OF LONG-TERM DEBT

	Description	Interest Rate	Year-end Balance	Interest Paid	Interest Accrued
8					

Name: Bitterroot Water Company

SYSTEM ENGINEERING DATA

(continued)

For Year Ended 2019

4 Pump information for ALL system pumps, including wells and boosters.

Designation or Location & Type of Pump**	Horse Power	Rated Capacity (gpm)	Discharge Pressure (psi)	Energy Used This Year
1) Well-Submersible	20	120	20	111,609 KW
2) Booster Pump #1	15			
3) Booster Pump #2	30			
4) 6 Pressure Tanks			45	

**** Submit pump curves unless previously provided or unavailable. Asterisk facilities added this year. Attach additional sheets if inadequate space is available on this page.**

- 5 If Wells are metered:
- What was the total amount pumped this year? 32,841,600
 - What was the total amount pumped during peak month? 7,116,365
 - What was the total amount pumped on the peak day? N/A
- 6 If customers are metered, what was the total amount sold in peak month? 7,116,365
- 7 Was your system designed to supply fire flows? Yes
If Yes: What is current system rating? Residential
- 8 How many times were meters read this year? 6
 During which months? April, May, June, July,
August, September
- 9 How many additional customers could be served with no system improvements except a service line and meter? 90
 How many of those potential additions are vacant lots? 90
- 10 Are backbone plant additions anticipated during the coming year? NO
If Yes, attach an explanation of projects and anticipated costs!
- 11 In what year do you anticipate that the system capacity (supply, storage or distribution) will have to be expanded? Unknown

Name: Bitterroot Water Company

SYSTEM ENGINEERING DATA
(continued)
For Year Ended 2019

FEET OF MAINS

1	Pipe Size	In Use Beginning Of Year	Installed During Year	Abandoned During Year	In Use End of Year
	8"	32,000	0	0	32,000
	6"	3,500	0	0	3,500

CUSTOMER STATISTICS

		<u>Number of Customers</u>		<u>Thousands of Gallons Sold</u>	
		This Year	Last Year	This Year	Last Year
2	Metered:				
2A	Residential	159	159	32,842	31,731
2B	Commercial	0	0	-	-
2C	Industrial	0	0	-	-
		0	0	-	-
3	Flat Rate:	0	0	-	-
3A	Residential	0	0	-	-
3B	Commercial	0	0	-	-
3C	Industrial	0	0	-	-
		0	0	-	-
4	Private Fire Protection	0	0	-	-
		0	0	-	-
5	Public Fire Protection	0	0	-	-
		0	0	-	-
6	Street Sprinkling	0	0	-	-
		0	0	-	-
7	Municipal, Other	0	0	-	-
		0	0	-	-
8	Other Water Utilities	1	1	934	4,943
	TOTALS (Add lines 2 through 8)	160	160	33,776	36,674

DOROTHY B. ELDRIDGE
NOTARY PUBLIC
State of Idaho
Commission No. 25090

Bitterroot Water Company Inc.
PO Box 2306
Hayden Lake, ID 83835
Phone: (208) 683-8105 or (208) 660-2560

SUMMARY OF RULES AND REGULATIONS OF THE IDAHO PUBLIC UTILITIES COMMISSION (IPUC) GOVERNING CUSTOMER RELATIONS OF NATURAL GAS, ELECTRIC AND WATER PUBLIC UTILITIES

These rules cover the rights and responsibilities of the customer and the utility.

A utility may terminate service to a customer without his/her permission after adequate notice for the following reasons:

1. Failure to pay an undisputed past due bill, or when payment is made with a dishonored check or electronic payment.
2. Failure to make security deposit where it is required.
3. Failure to abide by terms of a payment arrangement.
4. Customer or applicant misrepresented their identity for the purpose of obtaining utility service.
5. Customer or applicant denied or prevented the utility's access to the meter.
6. Willful waste of service through improper equipment or otherwise.
7. Customer or applicant is a minor not competent to contract as defined by Idaho Code.
8. Customer or applicant owes money on an existing account or from a previous account for service provided within the past four years.

A utility may deny or terminate service without prior notice to the customer or applicant and without his/her permission for one or more of the following reasons:

1. A situation exists that is immediately dangerous to life, physical safety, or property.
2. The utility is ordered to terminate service by any court, the Commission or other duly authorized public authority.
3. The service is obtained, diverted, or used without the authorization or knowledge of the utility.
4. The utility has made a diligent attempt to notify the customer of termination, but has been unable to make contact.

NOTIFICATION

1. A billing may be considered past due twenty (20) days after the billing date. A written notice of termination must be mailed at least seven (7) days before the proposed termination date. (Initial Notice)
2. At least twenty-four (24) hours before the service is terminated, another attempt shall be made to contact the customer in person or by telephone. (Final Notice)
3. If service is not terminated within twenty-one (21) calendar days after the proposed termination date, another initial and final notice are required.
4. No additional notice is required if, upon receipt of a termination notice, the customer makes a payment arrangement and fails to keep it, or when payment is made with a dishonored check or electronic payment.

WHEN TERMINATION IS NOT ALLOWED

1. The unpaid bill totals less than fifty dollars (\$50) or two (2) months service, whichever is less.
2. The unpaid bill is for service to another customer.
3. The unpaid bill results from the purchase of non-utility goods or services.
4. Terminations are not allowed on Friday, Saturday, Sunday, legal holidays recognized by the State of Idaho, the day preceding legal holidays, or at any time when the company is not open for business.

MEDICAL EMERGENCY

If the customer or a member of the customer's family is seriously ill or has a medical emergency, the utility will postpone termination of service for thirty (30) days if a written certificate signed by a licensed physician or public health official is received.

Bitterroot Water Company Inc.

SUMMARY OF RULES AND REGULATIONS OF THE IDAHO PUBLIC UTILITIES COMMISSION (IPUC) GOVERNING CUSTOMER RELATIONS OF NATURAL GAS, ELECTRIC AND WATER PUBLIC UTILITIES

(Continued)

PAYMENT ARRANGEMENTS

The Company may assist you by making payment arrangements not requiring immediate payment in full. Please contact us prior to the Final Date to arrange such a payment plan.

DEPOSIT

The IPUC rules allow utilities to ask for deposits or payment guarantees under specific conditions. At this time, the Company does not require deposits or payment guarantees.

COMPLAINT PROCEDURE

An informal or formal complaint concerning the termination of service, policies and practices, or any other matter may be filed directly with the utility. If the customer is dissatisfied with the proposed resolution of the complaint, they may contact the Consumer Assistance staff at:

Idaho Public Utilities Commission

PO Box 83720

Boise, ID 83720-0074

800-432-0369 (toll free) or 208-334-0369 <http://www.puc.idaho.gov>

Termination of service is prohibited while a complaint is pending with the Commission or with a court in the State of Idaho.

The Commission's Utility Customer Relation Rules are available on the IPUC's website.

OFFICE/REGULAR business hours are defined as Monday through Friday, 8:00 a.m. to 5:00 p.m., except holidays recognized by the State of Idaho.

RATES

The monthly base rate is \$21.00 per month, which includes 15,000 gallons. There is a commodity charge of \$1.73/1,000 gallons for all consumption in excess of 20,000 gallons. These rates went into effect February 1, 2006.

MISCELLANEOUS CHARGES

Reconnection Charge for Non-payment or Cross Connection Control	\$25.00
Returned Payment Charge:	\$20.00
One-time New Service Hookup Charge:	\$750.00

In most cases, these charges must be paid prior to service being provided or restored. **See the Company's Tariff for full details for charges, fees, and rates.** The Tariff can be viewed online on the Idaho Public Utilities Commission's website at <http://www.puc.idaho.gov>. On the Main Page, under "WATER" select the "more" button. Then under "RESOURCES" select "APPROVED WATER TARIFFS" and then choose the appropriate tariff.

BILLING

Customers will be billed monthly based on the meter readings from the previous billing period. Meters will be read at the end of the month (weather permitting). Invoices will be sent out by the 10th of each month. Payment is due in full (20) twenty days after the billing date and a bill may be considered delinquent (25) twenty-five days after the billing date. Arrangement can be made to pay in advance monthly, quarterly, semi-annually or annually. The Company currently accepts cash or check payments.

IMPORTANT REMINDERS

1. It is the customer's responsibility to repair any water leaks or damage to the service line from the meter to the home, in the home, or on the customer's premises. Preventing lines from freezing and making prompt repairs, if necessary, result in lower bills and conserves water.
2. Make sure you know where the main water shutoff valve in your house is located in case you have a plumbing emergency.
3. **Fire Hydrant** - Any customer with a hydrant located on their property is responsible to make sure that access to the hydrant is not blocked by landscaping, trees, shrubs, or fences. Fire department personnel must be able to reach all sides of a hydrant.
4. **Meter Access** - Company personnel must be able to reach all sides of a meter easily. The customer must make sure that access to the meter is not blocked by landscaping, trees, shrubs, or fences. Typically, the meter cover is located near where the water line enters the property.
5. **811 – Before You Dig** - Idaho Code, Chapter 22, Sections 55-2201 to 55-2210 requires anyone digging, including homeowners, to contact Digline 2 to 10 business days before starting work.

Call 811 or 800-342-1585 (<http://www.digline.com>) Pass Word provides industry-leading One-Call Service (Call Before You Dig): **Kootenai County:** 800-428-4950

NOTE: No one, except an authorized agent of Happy Valley Water System Inc, shall tamper with, interfere with, repair, connect to, or replace any of the Company's property. Any damage to the meter or the Company's equipment by the Customer will be the financial responsibility of the Customer.

OFFICE/REGULAR business hours are defined as Monday through Friday, 8:00 a.m. to 5:00 p.m., except holidays recognized by the State of Idaho.

RATES

The monthly base rate is \$30.00 per month, which includes 15,000 gallons. There is a commodity charge of \$1.10/1,000 gallons for all consumption in excess of 15,000 gallons.

MISCELLANEOUS CHARGES

Reconnection Charge for Non-payment or Cross Connection Control	\$25.00
Returned Payment Charge:	\$25.00
One-time New Service Hookup Charge:	\$6,000.00

In most cases, these charges must be paid prior to service being provided or restored. **See the Company's Tariff for full details for charges, fees, and rates.** The Tariff can be viewed online on the Idaho Public Utilities Commission's website at <http://www.puc.idaho.gov>. On the Main Page, under "WATER" select the "more" button. Then under "RESOURCES" select "APPROVED WATER TARIFFS" and then choose the appropriate tariff.

BILLING

Customers will be billed monthly based on the meter readings from the previous billing period, payable by the 25th of the month. Meters will be read at the end of the month (weather permitting). Invoices will be sent out by the 10th of each month. An invoice will be considered past due by the 5th of the month following billing. The Company currently accepts cash or check payments.

IMPORTANT REMINDERS

1. It is the customer's responsibility to repair any water leaks or damage to the service line from the meter to the home, in the home, or on the customer's premises. Preventing lines from freezing and making prompt repairs, if necessary, result in lower bills and conserves water.
2. Make sure you know where the main water shutoff valve in your house is located in case you have a plumbing emergency.
3. **Fire Hydrant** - Any customer with a hydrant located on their property is responsible to make sure that access to the hydrant is not blocked by landscaping, trees, shrubs, or fences. Fire department personnel must be able to reach all sides of a hydrant.
4. **Meter Access** - Company personnel must be able to reach all sides of a meter easily. The customer must make sure that access to the meter is not blocked by landscaping, trees, shrubs, or fences. Typically, the meter cover is located near where the water line enters the property.
5. **811 – Before You Dig** - Idaho Code, Chapter 22, Sections 55-2201 to 55-2210 requires anyone digging, including homeowners, to contact Digline 2 to 10 business days before starting work.

Call 811 or 800-342-1585 (<http://www.digline.com>) Pass Word provides industry-leading One-Call Service (Call Before You Dig): **Kootenai County:** 800-428-4950

NOTE: No one, except an authorized agent of Happy Valley Water System Inc, shall tamper with, interfere with, repair, connect to, or replace any of the Company's property. Any damage to the meter or the Company's equipment by the Customer will be the financial responsibility of the Customer.